

Journal of Engineering Research and Reports

Volume 26, Issue 7, Page 390-406, 2024; Article no.JERR.117851 ISSN: 2582-2926

# Survey of Artificial Intelligence for Automated Regulatory Compliance Tracking

### Tushar Khinvasara <sup>a\*</sup>, Abhishek Shankar <sup>b</sup> and Connor Wong <sup>c</sup>

<sup>a</sup> Medical Device and Pharmaceutical Manufacturing, USA. <sup>b</sup> Indian Institute of Technology, Madras Founder Mybabybridge, Limerine Software Pvt. Ltd., India. <sup>c</sup> Sage Hill School, USA.

### Authors' contributions

This work was carried out in collaboration among all authors. All authors read and approved the final manuscript.

Article Information

DOI: https://doi.org/10.9734/jerr/2024/v26i71217

#### **Open Peer Review History:**

This journal follows the Advanced Open Peer Review policy. Identity of the Reviewers, Editor(s) and additional Reviewers, peer review comments, different versions of the manuscript, comments of the editors, etc are available here: https://www.sdiarticle5.com/review-history/117851

**Review Article** 

Received: 05/05/2024 Accepted: 10/07/2024 Published: 12/07/2024

### ABSTRACT

For businesses trying to negotiate complex rules, the use of artificial intelligence to automate the tracking of regulatory compliance is a significant advancement. Automation of enforcement and monitoring is achieved by leveraging state-of-the-art technology like machine learning and natural language processing. By using artificial intelligence technologies, businesses may swiftly determine whether rules apply to their operations and look into how those constraints effect their operations. These systems can entirely adapt to laws that are always changing, make sure you are following the rules, and lessen the possibility that anything goes wrong. Artificial intelligence has the potential to help identify compliance issues and promptly address them, eliminating the need for you to worry about paying a fee. Additionally, by automating time-consuming tasks like filing papers and creating

\*Corresponding author: Email: tusharkhinvasara51@gmail.com;

*Cite as:* Khinvasara, Tushar, Abhishek Shankar, and Connor Wong. 2024. "Survey of Artificial Intelligence for Automated Regulatory Compliance Tracking". Journal of Engineering Research and Reports 26 (7): 390-406. https://doi.org/10.9734/jerr/2024/v26i71217. reports, it frees up your team to focus on more important tasks. The use of artificial intelligence for compliance tracking offers businesses a scalable, economical, and efficient approach to managing regulatory difficulties in the ever-changing corporate environment.

Keywords: Artificial intelligence; compliance; tracking; automation.

### 1. INTRODUCTION

Monitoring the compliance process is а monitoring procedure that ensures that compliance requirements are being met and discovers new compliance concerns [1-3]. The purpose of compliance tracking is to ensuring that the standards for regulatory compliance are met while also protecting the privacy and security of data [4]. Through the utilization of a dynamic process that encompasses the monitoring, assessment, and analysis of organizational performance and risk indicators [5], teams are able to identify areas of non-compliance and take corrective action in order to avert costly violations [6,6a]. Compliance with regulations is an essential component of any business operation, regardless of the sector in which the business operates [7]. The process of ensuring that a corporation complies with the laws [5], regulations [8], and standards that have been established by the government or other is referred to regulatory authorities as compliance monitoring [9]. In the event that these requirements are not adhered to, the individual may be subject to legal and financial fines [10], in addition to damaging their reputation. In the first place, it works to guarantee that businesses conduct their operations in a responsible and ethical manner. thereby safeguarding the interests of stakeholders such as employees, customers, and investors [11]. Secondly, it helps to keep a fair playing field by ensuring that all businesses operate in accordance with the same laws and regulations [12]. In the third place, compliance serves to safeguard organizations from being subjected to legal and financial fines, in addition to damage to their reputation [13,14].

In the current regulatory environment, which is extremely complicated, businesses are under increasing pressure to guarantee that they are in compliance with the numerous laws and regulations that regulate their activities [15]. Whether it is for healthcare providers who must adhere to ever-evolving healthcare laws or for financial organizations that must navigate tough banking rules, the challenge of remaining compliant is one that is both difficult and essentiall [16]. In the middle of this challenge, Artificial Intelligence (AI) emerges as a disruptive giving capabilities in solution. automated regulatory compliance tracking that have never been seen before [17]. When organizations embrace the potential of artificial intelligence, they are able to streamline and improve their compliance efforts, so drastically decreasing the amount of manual labor required, lowering risks, and ensuring that regulatory standards are adhered to [18]. By utilizing sophisticated algorithms and machine learning techniques. artificial intelligence systems are able to effectively monitor enormous amounts of regulatory data. read complicated legal terminology, and recognize changes or updates in regulations that are pertinent to the situation [19]. Furthermore, compliance systems that are driven by artificial intelligence are able to adapt to dynamic regulatory environments [20]. These solutions may provide stakeholders with real-time insights and alarms, which results in proactive risk management and decision-making [21]. The deployment of such technology is poised to revolutionize the way organizations handle regulatory difficulties, establishing a culture of compliance excellence and resilience in the face of regulatory scrutiny. This is because businesses are increasingly recognizing the strategic potential of artificial intelligence in compliance tracking [22, 22a].

#### 1.1 Importance of Regulatory Compliance in Various Industries

When it comes to ensuring that diverse industries conform to the legal criteria, standards, and rules that have been established by governing authorities, regulatory compliance serves as the backbone of these business sectors [23]. The significance of this cannot be emphasized because it is the foundation upon which the honesty, security, and long-term viability of enterprises in all industries are built [24]. Compliance with rules such as HIPAA (Health Insurance Portability and Accountability Act) in the healthcare industry, for example, preserves the privacy of patients and the security of their data, thereby protecting sensitive information from being compromised [25]. Similarly, in the financial sector, strict laws such as Dodd-Frank Khinvasara et al.; J. Eng. Res. Rep., vol. 26, no. 7, pp. 390-406, 2024; Article no.JERR.117851



Fig. 1. Regulatory compliance is crucial across various industries for several above reasons

and Basel III play an important role in preserving the stability and transparency of financial institutions [25]. These policies safeguard investors as well as the economy as a whole from the dangers that are connected with fraudulent activities and misconduct [25]. In addition, businesses such as manufacturing are dependent on environmental rules in order to reduce the negative impact that their activities have on the ecosystem [26]. This helps to promote sustainability and corporate social responsibility. Failure to comply with regulations can have severe repercussions, including the imposition of significant fines and legal penalties, the tarnishing of one's reputation, and even the closing of a business [27]. Therefore, regulatory compliance not only helps to cultivate trust and credibility, but it also helps to cultivate a culture of accountability and ethical behavior within organizations, which ultimately contributes to the long-term survival and success of industries in a global landscape that is continually shifting [28,28a].

Compliance with regulations is frequently required by law, in accordance with the legal obligation [29]. Failure to comply may result in serious consequences, such as monetary fines, legal action, and even criminal charges under some circumstances [30]. In sectors such as the financial sector, healthcare, and environmental protection, failure to comply with regulations can have significant repercussions from a legal standpoint [31]. Compliance with rules helps minimize a variety of risks, including financial, reputational, and operational risks. legal, Additionally, compliance with regulations helps mitigate hazards. Businesses have the ability to reduce the possibility of regulatory infractions and the bad outcomes that are connected with them by adhering to the guidelines and standards that have been established [32]. It is the responsibility of regulatory compliance to ensure the safety and protection of consumers. In order to ensure the quality, safety, and effectiveness of their products. several industries, like the pharmaceutical industry, the food and beverage industry, and the automotive manufacturing industry, are required to comply with severe regulatory criteria [33]. With the expansion of data-driven technologies, it is essential to comply with data protection requirements such as the General Data Protection Regulation (GDPR) and the California Consumer Privacy Act (CCPA) [34]. In addition to protecting the privacy rights of individuals, ensuring the confidentiality, integrity, and availability of sensitive data protects enterprises against the risk of data breaches and cyber threats while also protecting individuals' privacy rights [35]. When it comes to ethical responsibility, compliance with rules frequently coincides with ethical considerations and the obligation of corporations to their communities [36]. Streamlining operations, reducing inefficiencies, and improving overall business performance are all possible outcomes that can be achieved through the implementation of standardized procedures, the adoption of best practices, and compliance technologies [37]. Ensuring compliance instills confidence among many stakeholders, including as investors, customers, suppliers, and regulatory authorities [38]. The demonstration of a dedication to compliance helps to cultivate trust and credibility, both of which are necessary for the maintenance of regulatory goodwill and the maintenance of long-term business partnerships [39].

Finance	The finance industry, including banking, insurance, and investment firms, is heavily
	regulated to safeguard the stability of financial markets, prevent fraud, and protect
	consumers' assets. Regulations like the Dodd-Frank Act and Sarbanes-Oxley Act impose
	requirements related to reporting, transparency, risk management, and corporate
	governance
Technology	Technology regulations cover a wide range of issues, including data privacy, cybersecurity,
	intellectual property rights, and antitrust concerns. Laws like the General Data Protection
	Regulation (GDPR) in the EU and the California Consumer Privacy Act (CCPA) establish
	requirements for the collection, processing, and protection of personal data.
Food and	Food and agriculture regulations aim to ensure the safety and quality of food products, as
Agriculture	well as the humane treatment of animals and sustainable agricultural practices. Agencies
	like the U.S. Department of Agriculture (USDA) and the Food and Drug Administration
	(FDA) enforce standards related to food labeling, sanitation, and pesticide use
Environmental	Environmental regulations are designed to mitigate the impact of human activities on the
	environment, including pollution, habitat destruction, and climate change. Laws such as the
	Clean Air Act and the Endangered Species Act set standards for air and water quality,
	habitat conservation, and the management of natural resources.
- SHAD - 125	
Telecommunications	Telecommunications regulations govern the provision of communication services, spectrum
Telecommunications	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal
Telecommunications	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal Communications Commission (FCC) in the U.S. set rules to ensure fair competition,
Telecommunications	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal Communications Commission (FCC) in the U.S. set rules to ensure fair competition, protect consumer interests, and promote universal access to communication services.
Telecommunications Energy	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal Communications Commission (FCC) in the U.S. set rules to ensure fair competition, protect consumer interests, and promote universal access to communication services. Energy regulations focus on environmental protection, resource conservation, and public
Telecommunications Energy	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal Communications Commission (FCC) in the U.S. set rules to ensure fair competition, protect consumer interests, and promote universal access to communication services. Energy regulations focus on environmental protection, resource conservation, and public safety. Laws like the Clean Air Act and the Clean Water Act in the U.S. set emissions
Telecommunications Energy	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal Communications Commission (FCC) in the U.S. set rules to ensure fair competition, protect consumer interests, and promote universal access to communication services. Energy regulations focus on environmental protection, resource conservation, and public safety. Laws like the Clean Air Act and the Clean Water Act in the U.S. set emissions standards and regulate the disposal of hazardous waste. Additionally, regulatory agencies
Telecommunications Energy	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal Communications Commission (FCC) in the U.S. set rules to ensure fair competition, protect consumer interests, and promote universal access to communication services. Energy regulations focus on environmental protection, resource conservation, and public safety. Laws like the Clean Air Act and the Clean Water Act in the U.S. set emissions standards and regulate the disposal of hazardous waste. Additionally, regulatory agencies oversee the licensing and operation of energy facilities, such as nuclear power plants and
Telecommunications Energy	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal Communications Commission (FCC) in the U.S. set rules to ensure fair competition, protect consumer interests, and promote universal access to communication services. Energy regulations focus on environmental protection, resource conservation, and public safety. Laws like the Clean Air Act and the Clean Water Act in the U.S. set emissions standards and regulate the disposal of hazardous waste. Additionally, regulatory agencies oversee the licensing and operation of energy facilities, such as nuclear power plants and oil refineries.
Telecommunications Energy Pharmaceuticals	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal Communications Commission (FCC) in the U.S. set rules to ensure fair competition, protect consumer interests, and promote universal access to communication services. Energy regulations focus on environmental protection, resource conservation, and public safety. Laws like the Clean Air Act and the Clean Water Act in the U.S. set emissions standards and regulate the disposal of hazardous waste. Additionally, regulatory agencies oversee the licensing and operation of energy facilities, such as nuclear power plants and oil refineries. The pharmaceutical industry is subject to rigorous regulations to ensure the safety, efficacy,
Telecommunications Energy Pharmaceuticals	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal Communications Commission (FCC) in the U.S. set rules to ensure fair competition, protect consumer interests, and promote universal access to communication services. Energy regulations focus on environmental protection, resource conservation, and public safety. Laws like the Clean Air Act and the Clean Water Act in the U.S. set emissions standards and regulate the disposal of hazardous waste. Additionally, regulatory agencies oversee the licensing and operation of energy facilities, such as nuclear power plants and oil refineries. The pharmaceutical industry is subject to rigorous regulations to ensure the safety, efficacy, and quality of drugs. Regulatory agencies such as the FDA in the U.S. and the European
Telecommunications Energy Pharmaceuticals	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal Communications Commission (FCC) in the U.S. set rules to ensure fair competition, protect consumer interests, and promote universal access to communication services. Energy regulations focus on environmental protection, resource conservation, and public safety. Laws like the Clean Air Act and the Clean Water Act in the U.S. set emissions standards and regulate the disposal of hazardous waste. Additionally, regulatory agencies oversee the licensing and operation of energy facilities, such as nuclear power plants and oil refineries. The pharmaceutical industry is subject to rigorous regulations to ensure the safety, efficacy, and quality of drugs. Regulatory agencies such as the FDA in the U.S. and the European Medicines Agency (EMA) in the EU require pharmaceutical companies to conduct
Telecommunications Energy Pharmaceuticals	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal Communications Commission (FCC) in the U.S. set rules to ensure fair competition, protect consumer interests, and promote universal access to communication services. Energy regulations focus on environmental protection, resource conservation, and public safety. Laws like the Clean Air Act and the Clean Water Act in the U.S. set emissions standards and regulate the disposal of hazardous waste. Additionally, regulatory agencies oversee the licensing and operation of energy facilities, such as nuclear power plants and oil refineries. The pharmaceutical industry is subject to rigorous regulations to ensure the safety, efficacy, and quality of drugs. Regulatory agencies such as the FDA in the U.S. and the European Medicines Agency (EMA) in the EU require pharmaceutical companies to conduct extensive clinical trials and adhere to good manufacturing practices (GMP) to bring drugs
Telecommunications Energy Pharmaceuticals	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal Communications Commission (FCC) in the U.S. set rules to ensure fair competition, protect consumer interests, and promote universal access to communication services. Energy regulations focus on environmental protection, resource conservation, and public safety. Laws like the Clean Air Act and the Clean Water Act in the U.S. set emissions standards and regulate the disposal of hazardous waste. Additionally, regulatory agencies oversee the licensing and operation of energy facilities, such as nuclear power plants and oil refineries. The pharmaceutical industry is subject to rigorous regulations to ensure the safety, efficacy, and quality of drugs. Regulatory agencies such as the FDA in the U.S. and the European Medicines Agency (EMA) in the EU require pharmaceutical companies to conduct extensive clinical trials and adhere to good manufacturing practices (GMP) to bring drugs to market.
Telecommunications Energy Pharmaceuticals Healthcare	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal Communications Commission (FCC) in the U.S. set rules to ensure fair competition, protect consumer interests, and promote universal access to communication services. Energy regulations focus on environmental protection, resource conservation, and public safety. Laws like the Clean Air Act and the Clean Water Act in the U.S. set emissions standards and regulate the disposal of hazardous waste. Additionally, regulatory agencies oversee the licensing and operation of energy facilities, such as nuclear power plants and oil refineries. The pharmaceutical industry is subject to rigorous regulations to ensure the safety, efficacy, and quality of drugs. Regulatory agencies such as the FDA in the U.S. and the European Medicines Agency (EMA) in the EU require pharmaceutical companies to conduct extensive clinical trials and adhere to good manufacturing practices (GMP) to bring drugs to market. Healthcare regulations aim to ensure patient safety, privacy, and quality of care. Laws such
Telecommunications Energy Pharmaceuticals Healthcare	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal Communications Commission (FCC) in the U.S. set rules to ensure fair competition, protect consumer interests, and promote universal access to communication services. Energy regulations focus on environmental protection, resource conservation, and public safety. Laws like the Clean Air Act and the Clean Water Act in the U.S. set emissions standards and regulate the disposal of hazardous waste. Additionally, regulatory agencies oversee the licensing and operation of energy facilities, such as nuclear power plants and oil refineries. The pharmaceutical industry is subject to rigorous regulations to ensure the safety, efficacy, and quality of drugs. Regulatory agencies such as the FDA in the U.S. and the European Medicines Agency (EMA) in the EU require pharmaceutical companies to conduct extensive clinical trials and adhere to good manufacturing practices (GMP) to bring drugs to market. Healthcare regulations aim to ensure patient safety, privacy, and quality of care. Laws such as the Health Insurance Portability and Accountability Act (HIPAA) in the United States
Telecommunications Energy Pharmaceuticals Healthcare	Telecommunications regulations govern the provision of communication services, spectrum allocation, and competition in the industry. Regulatory bodies like the Federal Communications Commission (FCC) in the U.S. set rules to ensure fair competition, protect consumer interests, and promote universal access to communication services. Energy regulations focus on environmental protection, resource conservation, and public safety. Laws like the Clean Air Act and the Clean Water Act in the U.S. set emissions standards and regulate the disposal of hazardous waste. Additionally, regulatory agencies oversee the licensing and operation of energy facilities, such as nuclear power plants and oil refineries. The pharmaceutical industry is subject to rigorous regulations to ensure the safety, efficacy, and quality of drugs. Regulatory agencies such as the FDA in the U.S. and the European Medicines Agency (EMA) in the EU require pharmaceutical companies to conduct extensive clinical trials and adhere to good manufacturing practices (GMP) to bring drugs to market. Healthcare regulations aim to ensure patient safety, privacy, and quality of care. Laws such as the Health Insurance Portability and Accountability Act (HIPAA) in the United States govern patient data privacy, while regulatory bodies like the Food and Drug Administration

#### Fig. 2. Compliance in different Industries

### 1.1.1 Health care

At the core of the mission of health systems all over the world is the provision of care of the highest possible standard [40]. Because of structural problems, such as insufficient staffing levels, or process problems, such as poor cleaning methods, quality might vary [41]. This can lead to discrepancies in outcomes between different health and social care providers, such as high complication rates and a negative patient experience [42]. It is normal practice for governments to implement regulations in order to check the quality of products and services [43]. Regulated businesses and individuals are required to adhere to the standards that have been imposed [44]. In the fields of health and social care, regulatory authorities often issue licenses or authorizations to providers, and/or directly regulate the structures and procedures of care through inspections, feedback, or fines [45]. One definition of regulation is "sustained and focused control exercised by a public agency over activities that are valued by a community." This definition describes the nature of regulation [46]. When it comes to health and social care, the breadth of regulation varies from country to country and varies based on the situation [47]. The primary focus of regulation is on the structural, procedural, and outcome-related aspects of service products and services [48]. For instance, regulations in nursing homes (NH) in the United States address a variety of topics, including resident rights, nursing services, infection control, physical environment, and resident assessment, among other things [49]. It is crucial to note that the manner in which countries regulate health and social care varies significantly. In one approach, the regulator is an independent agency that receives funding from the public sector and is associated with a government ministry, such as Healthcare Improvement Scotland [50]. In addition, there are instances of regulatory authorities that are integrated within government ministries, such as the Ministry of Long-Term Care in Ontario [51]. In other countries, such as Australia, required accreditation carried out is being by organizations that are not affiliated with the government [52]. This is the third way. Despite the fact that they do not possess any statutory powers, their function is comparable to that of a regulator because any decision to not accredit can result in consequences from the state [53]. This is different from other forms of accreditation that are carried out voluntarily [54]. It is possible to define regulatory compliance as "behaviour

fitting expectations communicated to regulates regarding how the former should or should not behave in a given domain." That is one definition of regulatory compliance [55]. According to this conception of compliance, there is a significant difference between conforming to clinical recommendations or voluntary codes of practice [56]. One of the characteristics of regulatory compliance is the obligatory duty to conform with standards and to make changes to deficiencies [57]. An extensive body of literature exists on the structures (such as public or private ownership, facility size and staffing levels/competencies) and processes (such as disposition towards regulation and normalization of compliance within day-to-day operations) that are responsible for determining compliance by health and social care organizations [58]. Because of the context and the aim of regulation, this body of literature, which has not yet been synthesized, constitutes a discrete subset of the more extensive body of literature on the factors that determine quality [59]. Regulation, in contrast to the majority of quality assessment projects. contains consequences for the regulate, and as a result, it introduces distinct reasons surrounding implementation [60]. Both those who are regulated and those who are regulated would prefer that all interactions result in positive findings of compliance [61]. One strategy to increase the chance of compliance is to gain an understanding of the factors that determine compliance [62]. When it comes to regulation, one might consider it to be a complicated intervention, and compliance is synonymous with successful implementation [63]. This makes it possible to use concepts from implementation science in order to gain a better understanding of the reasons why certain organizations do not comply with regulations: "implementation science enables questions to be asked about whether, and if so, how, an intervention can make a difference to the life of a patient or to the practice of a health care delivery team." There are a variety of criteria that determine whether or not an innovation will be successful [64]. As an illustration, the perspectives and convictions that employees hold towards a new innovation might have an effect on how it is implemented [65]. Within the realm of implementation science, researchers have developed a number of different tools and frameworks [66]. A framework that falls under this category is known as the Consolidated Framework for Implementation Research (CFIR) [67]. In order to provide a "overarching typology-a list of constructs to promote theory development and verification

about what works where and why across multiple contexts," the CFIR was formed by bringing together a variety of different theories that were already in existence about implementation [68]. There have been instances in the past where the CFIR has been utilized as a framework for the purpose of organizing and synthesizing the findings of systematic reviews [69].

### 2. CHALLENGES IN MANUAL COMPLIANCE TRACKING

Manual compliance monitoring can provide a wide variety of difficulties, the most of which are a direct result of the inherent dependence on human intervention and supervision that it entails [70]. In the first place, manual tracking is extremely prone to inaccurate results [71]. Even with the most rigorous protocols in place, human error is unavoidable, which results in mistakes in the recording of data, monitoring of data, and reporting of data [72]. These errors can range from straightforward errors in data input to more complicated misunderstandings of regulatory requirements, and both types of errors have the potential to result in compliance violations and penalties imposed by regulatory agencies [73]. Additionally, manual compliance tracking require a significant amount of time and effort to complete. The collection, input, and analysis of data, which demands a substantial amount of human resources, diverts important time and labour away from other tasks that are of crucial importance. This inefficiency is made worse in large organizations or businesses that have substantial regulatory frameworks, as the volume of compliance data that needs to be managed can be daunting in these situations [74]. Realtime visibility and accountability are also lacking tracking, which is with manual another disadvantage [75]. When manual processes are used, there is frequently a delay in recognizing compliance issues or deviations, as well as in putting remedial steps into effect. Due to this delay, organizations may make themselves susceptible to regulatory infractions and the related consequences, which may include financial penalties, legal responsibilities, and damage to their brand [76]. In addition, manual compliance tracking is not scalable and cannot be adapted to changing circumstances. There is a possibility that manual procedures will struggle to keep up with the evolving or expanding regulatory standards, which will necessitate frequent modifications and revisions. This can put a strain on resources and lead to variations in compliance standards across a variety of

divisions or agencies located in various regions [77]. When compared to automated systems. manual compliance tracking is intrinsically less transparent and auditable. It can be difficult to establish compliance to regulators ٥r stakeholders if there is a lack of strong documentation and audit trails. This can increase the risk of scrutiny and enforcement actions being taken against the organization [78]. Although manual compliance tracking may be a well-known and initially cost-effective method, it is nevertheless fraught with substantial dangers and limits in terms of accuracy, efficiency, agility, transparency, and accountability. For the purpose of ensuring efficient risk management and regulatory compliance, organizations need to carefully assess the benefits of investing in automated compliance tracking solutions against the obstacles that aforementioned systems present [79].

### 3. ROLE OF AI IN AUTOMATING COMPLIANCE TRACKING

A significant contribution that artificial intelligence (AI) makes to the automation of compliance tracking across a wide range of businesses is that it provides a combination of efficiency, accuracy, and adaptability that older techniques frequently lack [80]. One of the most important aspects is that artificial intelligence has the capacity to analyze enormous amounts of data in a timely and precise manner, recognizing trends and anomalies that may indicate non-compliance [81]. Artificial intelligence (AI) systems are able to continuously learn from fresh data thanks to the utilization of machine learning algorithms, which improves their ability to detect compliance concerns over time [82]. Additionally, compliance tracking systems that are powered by artificial intelligence have the ability to expedite procedures by automating regular tasks such as data entry, monitoring, and producing reports [83]. Consequently, this not only lessens the strain placed on human resources, but it also lessens the likelihood of errors occurring as a consequence of manual input [84]. The ability of artificial intelligence to adjust to ever-evolving regulations and requirements is yet another significant advantage of using AI for compliance tracking [85]. Artificial intelligence (AI) systems are able to analyze and comprehend regulatory texts by utilizing natural language processing (NLP) and semantic analysis. This allows them to extract pertinent information in order to guarantee compliance with new rules [86]. In addition, artificial intelligence makes it possible to

Khinvasara et al.; J. Eng. Res. Rep., vol. 26, no. 7, pp. 390-406, 2024; Article no.JERR.117851



Fig. 3. Challenges in manual compliance tracking

monitor and alert in real time, which enables organizations to receive quick notifications of any compliance breaches [87]. This proactive strategy makes it possible to intervene and take corrective action at the appropriate moment, hence reducing the likelihood of potential penalties and hazards [88]. In general, artificial intelligence is a strong technology that can be used to automate compliance tracking [89]. It provides unrivalled speed, accuracy, and adaptability, which can dramatically improve regulatory compliance and risk management across a variety of industries [90].

### 4. OVERVIEW OF REGULATORY COMPLIANCE TRACKING SYSTEMS

Regulatory compliance tracking systems are comprehensive frameworks designed to ensure that organizations adhere to the myriad of regulations governing their operations [91]. These systems serve as centralized repositories for regulatory requirements across various industries, consolidating information from local, national, and international jurisdictions [92]. They typically encompass a range of functionalities, including monitoring regulatory changes, assessing organizational compliance status, managing documentation, facilitating audits, and implementing corrective actions [93]. At their core, these systems automate the complex process of regulatory compliance management, providing organizations with real-time visibility into their compliance posture and potential areas of risk [68]. By continuously monitoring regulatory updates and changes, these platforms help organizations stav abreast of evolvina requirements, thereby minimizing the risk of noncompliance and potential penalties. Moreover, they streamline compliance efforts by centralizing data and documentation, enabling efficient retrieval and analysis during audits or regulatory inspections [94].

Key features of regulatory compliance tracking systems often include:

- Regulatory Intelligence: These systems leverage advanced algorithms and data aggregation techniques to gather, analyze, and disseminate regulatory information from various sources [95]. This ensures that organizations are promptly notified of relevant changes and updates that may impact their operations [96].
- Compliance Assessment: Through automated workflows and customizable frameworks, organizations can conduct thorough assessments of their compliance status against applicable regulations [96]. This involves mapping regulatory requirements to specific business

processes, identifying gaps, and prioritizing remediation efforts [96].

- **Documentation Management: Regulatory** compliance tracking systems serve as centralized repositories for storing and managing compliance-related documentation. such as policies, procedures, certifications, and audit reports [96]. They often include version mechanisms and control document approval workflows to ensure accuracy and compliance with regulatory standards [96].
- Audit Trail and Reporting: These systems maintain comprehensive audit trails of compliance activities, documenting changes, approvals, and user interactions [96]. They also generate detailed reports and dashboards to provide stakeholders with insights into compliance performance, trends, and areas requiring attention [96].
- Alerts and Notifications: To proactively manage compliance obligations, these systems offer customizable alerting mechanisms that notify relevant stakeholders of impending deadlines. regulatory changes, or compliance deviations [96]. This helps organizations mitigate compliance risks and take timely corrective actions [96].
- Integration Capabilities: Regulatory compliance tracking systems are often designed to integrate seamlessly with existing enterprise systems, such as enterprise resource planning (ERP), customer relationship management (CRM), and governance, risk, and compliance (GRC) platforms. This facilitates data exchange and ensures consistency across organizational processes [96].

Overall, regulatory compliance tracking systems play a pivotal role in helping organizations navigate the complex regulatory landscape, mitigate compliance risks, and uphold their commitment to operating ethically and responsibly. By leveraging technology and automation. these systems empower organizations to achieve and maintain compliance efficiently and effectively.

## 5. EVOLUTION OF AI IN COMPLIANCE TRACKING

The evolution of AI in compliance tracking has been transformative, revolutionizing how organizations ensure adherence to regulations

and standards [97]. Initially, compliance tracking relied heavily on manual processes, making it labor-intensive, time-consuming, and prone to errors. However, with advancements in artificial intelligence (AI) and machine learning (ML), compliance tracking has undergone а remarkable transformation [97]. AI has enabled the automation of many aspects of compliance tracking, streamlining processes and enhancing accuracy. Natural Language Processing (NLP) algorithms can now analyze vast amounts of regulatory documents, contracts, and policies to identify relevant information and assess compliance risks [97]. This capability not only speeds up the compliance process but also likelihood of oversight reduces the or misinterpretation [97]. Moreover, AI-powered systems can continuously monitor data streams in real-time, flagging any anomalies or deviations from compliance standards [98]. These systems leverage predictive analytics to anticipate potential compliance issues. allowing organizations to take proactive measures to mitigate risks before they escalate [99]. Furthermore, AI has facilitated the development of sophisticated risk assessment models that can analyze complex data sets to identify patterns and trends indicative of compliance violations [100]. By incorporating historical data, these predict future models can compliance challenges, enabling organizations to implement preemptive strategies [101]. Additionally, AI has enhanced the efficiency of audit processes by collection, analysis, automating data and reporting. Machine learning algorithms can identify patterns of non-compliance, anomalies, or fraudulent activities within large datasets, enabling auditors to focus their efforts more effectively [102]. Furthermore. Al-driven compliance systems can adapt and evolve over time, learning from past experiences to improve their accuracy and effectiveness continuously. By leveraging feedback loops, these systems can refine their algorithms and decision-making staying abreast of evolvina processes, regulations and compliance requirements [103]. Overall, the evolution of AI in compliance tracking represents a paradigm shift in how organizations manage regulatory compliance [104]. By automating manual processes, leveraging advanced analytics, and enabling real-time monitoring, AI has empowered organizations to enhance compliance, reduce risks, and improve overall operational efficiency [105]. However, it's crucial for organizations to ensure that these AI-driven compliance systems are transparent, ethical, and aligned with regulatory principles to foster trust and credibility [106].

### 6. KEY COMPONENTS OF AI-POWERED COMPLIANCE TRACKING SYSTEMS

compliance Al-powered tracking systems integrate various components to ensure efficient monitoring and adherence to regulatory standards across industries [106]. Firstly, data ingestion mechanisms gather vast amounts of structured and unstructured data from diverse sources, including internal databases, external feeds, documents, and communications [106]. Natural Language Processing (NLP) and machine learning algorithms parse and extract relevant information from these sources. enabling automated analysis [106]. Next, these systems employ advanced analytics tools to detect patterns, anomalies, and potential compliance violations within the data [107]. These analytics tools utilize techniques such as statistical modeling, anomaly detection, and predictive analytics to identify deviations from regulatory norms or internal policies. Real-time monitoring capabilities enable continuous surveillance, alerting compliance officers to

potential issues as they arise [107]. Additionally. Al-powered compliance tracking systems often intelligent reporting functionalities. feature aeneratina comprehensive reports and dashboards summarizing compliance status, trends, and areas of concern [108]. These reports facilitate informed decision-making and provide stakeholders with visibility into compliance efforts. Furthermore, machine learning algorithms are continuously refined and trained using historical data and feedback loops to enhance accuracy and adaptability to evolving regulatory requirements [109]. Integration with other enterprise systems, such as risk management platforms and workflow tools, streamlines compliance processes and ensures alignment with broader organizational objectives [109]. Finally, robust security measures, including encryption, access controls, and audit trails, safeguard sensitive data and maintain the integrity of the compliance tracking system [109]. Overall. Al-powered compliance tracking systems leverage advanced technologies to automate and optimize compliance monitoring, enabling organizations to proactively identify and address potential risks while ensuring regulatory adherence [109].



Fig. 4. Key Components of AI-Powered Compliance Tracking Systems

### 7. APPLICATIONS OF AI IN REGULATORY COMPLIANCE TRACKING

The use of artificial intelligence (AI) has revolutionized the way in which firms manage and to complicated regulatory adhere frameworks. Al plays a significant role in tracking regulatory compliance across a variety of industries. One significant application is in the financial services industry, where artificial intelligence algorithms can analyze vast amounts of transactional data in real time [110]. These algorithms can identify anomalies and flag potential instances of fraud or non-compliance with regulations such as Anti-Money Laundering and Know Your Customer (KYC) (AML) requirements. Not only can these systems improve detection accuracy, but they also drastically cut down on the number of false positives, which helps to streamline compliance procedures and decrease operational expenses [111]. In the field of healthcare, artificial intelligence-powered solutions assist organizations in complying with severe laws such as the Health Insurance Portability and Accountability Act (HIPAA) [112]. These systems automatically monitor patient data for breaches in privacy and ensure the secure management of sensitive information. In order to identify and reduce compliance issues connected to patient confidentiality and data security, algorithms that use Natural Language Processing (NLP) can analyze clinical notes and medical records [113]. In addition, artificial intelligence-driven solutions are increasingly being used in environmental compliance monitoring [114]. These tools analyze sensor data from Internet of Things devices and satellite imagery in order to monitor assure compliance pollution levels, with environmental standards, and identify potential environmental dangers [115]. These technologies make it possible for regulatory authorities more effectively enforce to compliance and to handle environmental concerns in a proactive manner, which significantly contributes to efforts to achieve [116]. sustainable development Artificial intelligence technologies are being implemented in the manufacturing industry to monitor production processes and guarantee that guality standards and safety laws are being adhered to. The purpose of machine learning algorithms is to analvze sensor data from manufacturing equipment in order to discover deviations from set norms. This allows for the proactive identification of potential safety dangers and

issues with the product. Through the use of automated compliance monitorina. manufacturers have the ability to improve product quality, reduce the likelihood of incurring regulatory penalties, and ensure that their staff are provided with a safe working environment management [117]. Additionally, contract systems that are powered by artificial intelligence assist firms in complying to contractual commitments and regulatory standards. These systems automatically extract relevant clauses and terms from legal documents, highlight potential hazards, and ensure timely compliance with contractual deadlines. Through the implementation of these solutions, the process of contract review is streamlined, legal risks are mitigated, and overall organizational efficiency is improved [118]. Generally speaking, artificial intelligence technologies have a tremendous amount of potential in the field of regulatory compliance tracking across a wide range of industries. This potential enables organizations to navigate complicated regulatory landscapes more effectively, reduce compliance risks, and maintain the highest levels of responsible and ethical behavior. It is anticipated that the role that intelligence plays artificial in regulatory compliance will extend more as it continues to develop. This will not only drive innovation but also create better confidence and openness in the regulatory procedures [119].

### 8. CONCLUSIONS

In conclusions, the incorporation of artificial intelligence (AI) into automated regulatory compliance monitoring systems offers a comprehensive response to the problems a range industries. encountered by of Organizations can effectively monitor, interpret, and adjust to regulatory changes in real-time by artificial intelligence utilizing (AI) and sophisticated machine learning algorithms along with natural language processing capabilities. This reduces the risks of non-compliance, including financial penalties and reputational harm. while also streamlining compliance Additionally, scalability procedures. and adaptability are provided by AI-driven compliance systems, guaranteeing that businesses can successfully negotiate a constantly changing environment. Although regulatory artificial intelligence (AI) has many advantages, its application necessitates careful examination of technological, ethical, and legal issues in order to quarantee accuracy, accountability. and transparency. All things considered, the use of AI

for automated regulatory compliance tracking is a revolutionary step towards improving the efficacy and efficiency of regulatory compliance in the contemporary business environment.

### DISCLAIMER (ARTIFICIAL INTELLIGENCE)

Author(s) hereby declare that NO generative AI technologies such as Large Language Models (ChatGPT, COPILOT, etc) and text-to-image generators have been used during writing or editing of manuscripts.

### **COMPETING INTERESTS**

Authors have declared that no competing interests exist.

### REFERENCES

- 1. Petersen I, et al. Scaling up integrated primary mental health in six low-and middle-income countries: Obstacles, synergies and implications for systems reform. Bjpscyh Open; 2019.
- Aier S, Kurpjuweit S, Saat J, Winter R. Business Engineering Navigator – A Business to IT Approach to Enterprise Architecture Management. In: Bernard S, Doucet G, Gøtze J, Saha P. (eds.) Coherency Management – Architecting the Enterprise for Alignment, Agility, and Assurance Ed; 2009.
- Di Cerbo F, Trabelsi S. Towards personal data identification and anonymization using machine learning techniques. In Benczúr A, Thalheim B, Horváth T, Chiusano S, Cerquitelli T, Sidló C, Revesz PZ. (Eds.) New trends in databases and information systems, ADBIS 2018, Communications in Computer and Information Science. 2018;118–126. Available:https://doi.org/10.1007/978-3-
- 030-00063-9\_13. Cham: Springer
   Butler T, McGovern D. Adoption IT to manage compliance and risks: An institutional perspective. In: Proceedings of the 16th European Conference on Information Systems (ECIS), Galway,
- Ireland. 2008;1034–1045. 5. Francopoulo G, Schaub LP. Anonymization for the GDPR in the context of citizen and customer relationship management and NLP. In Proceedings of the of the workshop on legal and ethical issues (Legal2020). European Language Resources Association (ELRA). 2020;9–14

- Currie W. Institutionalization of IT Compliance: A Longitudinal Study. In: Proceedings of the 29th International Conference on Information Systems (ICIS), Paris, France; 2008.
- 6a. Manne R, Kantheti SC. Application of Artificial Intelligence in Healthcare: Chances and Challenges. Curr. J. Appl. Sci. Technol. 2021;40(6):78-89. Available:https://journalcjast.com/index.ph p/CJAST/article/view/3449
- IEEE: IEEE Recommended Practice for Architectural Description of Software Intensive Systems (IEEE Std 1471-2000). IEEE Computer Society, New York; 2000.
- Grouin C, Rosset S, Zweigenbaum P, Fort K, Galibert O, Quintard L. Proposal for an extension of traditional named Entitites: From guidelines to evaluation, an overview. In Proceedings of the 5th linguistics annotation workshop (The LAW V). USA: Association for Computational Linguistics, Portland, Oregon. 2011;92– 100.
- 9. Opengroup: TOGAF Enterprise Edition Version 8.1. The Open Group; 2003.
- 10. Harkous H, Fawaz K, Lebret R, Schaub F, Shin KG, Aberer K. Polisis: Automated and presentation of privacy analysis using policies deep learning. In Proceedings of the 27th USENIX conference on security symposium, SEC'18. USA: USENIX Association. 2018:531-548.
- 11. Setiono R, Mues C, Baesens B. Risk management and regulatory compliance: A data mining framework based on neural network rule extraction. In: Proceedings of the 27th International Conference on Information Systems (ICIS), Paris, France; 2006.
- 12. Braganza A, Desouza KC. Implementing Section 404 of the Sarbanes Oxley act: Recommendations for information systems organizations. Communications of the Association for Information Systems. 2006;18.
- 13. Braganza A, Franken A. SOX, compliance, and power relationships. Communications of the ACM. 2007;50.
- 14. Ness S. Integrating Sociopolitical, and Cultural Dimensions into the Donabedian Framework for Comparative Legal and Healthcare Policy Analysis; 2024.
- 15. Braganza A, Hackney R. Diffusing management information for legal compliance: The role of the is organization

within the Sarbanes-Oxley Act. Journal of Organizational and End User Computing. 2008;20.

- Breaux TD, Antón AI. Analyzing regulatory rules for privacy and security requirements. IEEE Transactions on Software Engineering. 2008;34.
- 17. Brown AE, Grant GG. Framing the frameworks: A review of IT Governance Research. Communications of the Association for Information Systems. 2005;15.
- Coglianese C. Information technology and regulatory policy: New directions for digital government research. Social Science Computer Review. 2004;22.
- 19. Cooper HM. Organizing knowledge syntheses: A taxonomy of literature reviews. Knowledge in Society. 1988;1.
- 20. Fisher J, Harindranath G. Regulation as a barrier to electronic commerce in Europe: The case of the European fund management industry. European Journal of Information Systems, 2004. 13.
- 21. Goldschmidt, P., Managing the false alarms: A framework for assurance and verification of surveillance monitoring. Information Systems Frontiers. 2007;9.
- 22. Hall JA, et al. The Sarbanes-Oxley act: Implications for large-scale IT-Outsourcing. Communications of the ACM. 2007;50.
- 22a. Nautiyal CT, Nautiyal P, Papnai G, Mittal H, Agrawal K, Shivani, Vishesh, Nandini R. Importance of smart agriculture and use of artificial intelligence in shaping the future of agriculture. J. Sci. Res. Rep. 2024;30(3):129-38. Available:https://journaljsrr.com/index.php/ JSRR/article/view/1864
- Hu Q, Hart P, Cooke D. The role of external and internal influences on information systems security – A Neo-Institutional Perspective. Journal of Strategic Information Systems. 2007;16.
- 24. Kim HM, Fox MS, Sengupta A. How to build enterprise data models to achieve compliance to standards or regulatory requirements (and share data). Journal of the Association of Information Systems. 2007;8.
- 25. Ma Q, Pearson JM. ISO 17799: Best practices in information security management? Communications of the Association for Information Systems. 2005;15.
- 26. Matsuura JH. An overview of leading current legal issues affecting information

technology professionals. Information Systems Frontiers. 2004;6.

- 27. Merhout JW, Havelka D. Information technology Auditing: A Value-Added IT Governance Partnership between IT Management and Audit. Communications of the Association for Information Systems. 2008;23.
- 28. Mishra S, Weistroffer HR. A framework for integrating Sarbanes-Oxley compliance into the systems development process. Communications of the Association for Information Systems. 2007;20.
- 28a. Helm JM, Swiergosz AM, Haeberle HS, Karnuta JM, Schaffer JL, Krebs VE, Spitzer AI, Ramkumar PN. Machine learning and artificial intelligence: Definitions, applications, and future directions. Current Reviews in Musculoskeletal Medicine. 2020;13:69-76.
- Österle H, Winter R. Business Engineering

   Auf dem Weg zum Unternehmen des Informations zeitalters, in Business Engineering, H. Österle and R. Winter, Editors. Springer: Berlin; 2003.
- 30. Schwaig KS, Kane GC, Storey VC. Compliance to the fair information practices: How are the fortune 500 handling online privacy disclosures? Information and Management. 2006;43.
- 31. Schwerha JJ. Cybercrime: Legal standards governing the collection of digital evidence. Information Systems Frontiers. 2004;6.
- 32. Securities INDUSTRY, Association C, Legal D. The role of compliance. Journal of Investment Compliance. 2005;6.
- Smith HA, McKeen JD. Developments In Practice XXI: IT in the new world of corporate governance reforms. Communications of the Association for Information Systems. 2006;17.
- 34. Taylor C. The evolution of compliance. Journal of Investment Compliance. 2005;6.
- 35. Tyler T, Dienhart J, Thomas T. The ethical commitment to compliance: Buildung Value-Based Cultures. California Management Review. 2008;50.
- Volonino L, Gessner GH, Kermis GF. Holistic compliance with Sarbanes-Oxley. Communications of the Association for Information Systems. 2004;14.
- 37. European Parliament. Legislative Documents; 2006. Available:http://ec.europa.eu/justice\\_home /fsj/privacy/law/index\\_en.htm,
- 38. Hsu W, Huang L, Ong S. Content immutable storage: Truly trustworthy and

cost-effective storage for electronic records. Research report RJ 10332. Technical Report; 2004.

- IBM Corp. IBM TotalStorage Enterprise; 2007. Available:http://www03.ibm.com/servers/st orage/
- 40. Consolidated Framework for Implementation Research (n.d.) CFIR tools and templates constructs; 2022. Available:www.cfirguide.org/tools
- 41. RE-AIM Website. Improving public health relevance and population health impact. RE-AIM; 2004.

Available:www.re-aim.org

- 42. World Health Organisation. Reducing risks to health, promoting healthy life. The World Health Report; 2002.
- 43. World Health Organisation. Task shifting: Rational redistribution of tasks among health workforce teams: Global recommendations and guidelines. WHO Library; 2008.
- 44. Asher L, Silva MJ. A little could go a long way: Financing for mental healthcare in low- and middle-income countries. Epidemiology and Psychiatric Sciences. 2017;26.
- 45. Awenva AD, et al. From mental health policy development in Ghana to implementation: What are the barriers. African Journal of Psychiatry. 2010;13.
- 46. Bennett-Levy J, et al. Translating e-mental health into practice: What are the barriers and enablers to e-mental Heath implementation by Aboriginal and Torres strait islander health professionals. Journal of Medical Internet Research. 2017;19.
- 47. Chibanda D, et al. Effects of a primary care-based psychological intervention on symptoms of common mental disorders in Zimbabwe: A randomized control trial. Journal of American Medical Association. 2016;316.
- 48. Colombini M, Dockerty C, Mayhew HS. Barriers and facilitators to integrating health service responses to intimate partner violence in low and middle income countries: A comparative systems service analysis. Studies in Family Planning. 2017;48.
- 49. Colvin CJ, Hodgins S, Perry HB. Community health workers at the dawn of a new era: 8 incentives and remuneration. Health Research Policy and Systems. 2021;19.

- 50. Dad AF, et al. We do not know how to screen and provide treatment: A qualitative study of barriers and enablers of implementing perinatal depression health services in Ethiopia. International Journal of Mental Health Systems; 2021.
- 51. Damschroder JL, Lowery JC. Evaluation of a large scale weight management program using the consolidated framework for implementation research (CFIR). Implementation Science; 2013.
- 52. Daniels K, et al. Incentives for lay health workers to improve recruitment, retention in service performance. The Cochrane Library; 2014.
- 53. Eaton J, et al. Scale up of services for mental health in low-income and middle-income countries. Global Mental Health. 2011;378.
- 54. Farris RP, et al. Beyond effectiveness: Evaluating the public health impact of the WISEWOMAN program. American Journal of Public Health. 2007;97.
- 55. Fernando S, et al. The Friendship Bench as a brief psychological intervention with peer support in rural Zimbabwean women: A mixed method pilot evaluation. Global Mental Health. 2021;26.
- 56. Ginneken N, et al. Non-specialist health worker interventions for mental health care in low-and middle-income countriess. Cochrane Database of Systematic Reviews; 2011.
- 57. Gimbel S, et al. Evaluation of a systems analysis and improvement approach to optimize prevention of mother-to-child transmission of HIV using the consolidated framework for implementation research. Journal of Acquired Immune Deficiency Syndromes. 2016;72.
- 58. Glasgow RE, Estabrooks PE. Pragmatic applications of RE-AIM for health care initiatives in community clinical settings. Preventing Chronic Disease; 2018.
- 59. Healey A, et al. Economic threshold analysis of delivering a task-sharing treatment of common mental disorders at scale: The Friendship Bench Zimbabwe. British Medical Journal. 2022;25.
- 60. Kok MC, et al. Performance of community health workers: Situating their intermediary position within complex adaptive health systems. Human Resources for Health. 2017;15.
- 61. Lehmann U, et al. Task shifting: The answer to the human resource crisis in

Africa? Human Resources for Health; 2009.

- 62. Lopez-Carmen V, et al. Working together to improve the mental health of indigenous children: A systematic review. Children and Youth Services Review. 2019;104.
- 63. Maes, K. and I. Kalofanos, Becoming and remaining community health workers: Perspectives from Ethiopia and Mozambique. Social Science Medicine, 2013. 87.
- 64. Milat, A.J., A. Bauman, and S. Redman, Narrative review of models and success factors for scaling up public health interventions. Implementation Science; 2015.
- 65. Mpembeni RN, et al. Motivation and satisfaction among community health workers in Morogoro region, Tanzania: Nuanced needs and varied ambitions. Human Resources for Health. 2015;13.
- 66. Murry LK, et al. Dissemination and implementation of evidence based, mental health interventions in post conflict, low resource settings. Health and Human Services. 2014;12.
- 67. Patel V, et al. The Shona Symptom Questionnaire: The development of an indigenous measure of common mental disorders in Harare. Acta Psychiatrica Scandinavica. 1997;95.
- 68. Patel V, Weoban GB, Weiss HA. The health activity program (HAC), a lay counselor-delivered brief psychological treatment for severe depression, in primary care in India: A randomised controlled trial. Lancet. 2017;389.
- 69. Petersen I, et al. Strengthening mental health system governance in low-an middle-income countries in Africa and South Asia: Challenges, needs and potential strategies. Health Policy and Planning. 2017;32.
- Ana Credit. Regulation (EU) 2016/867 of the European Central Bank of 18 May 2016 on the collection of granular credit and credit risk data (ECB/2016/13). Available:https://www.ecb.europa.eu/ecb/le gal/pdf/celex\_32016r0867\_en\_txt.pdf. Accessed 13 Dec 2017.
- 71. Awad A. A compliance management framework for business process models. PhD thesis, University of Potsdam; 2010.
- 72. Awad A, Weske. Visualization of compliance violation in business process models. In: BPM 2009 international workshops on business process

management workshops, Ulm, Germany, September 7, 2009. Revised Papers. Springer, Heidelberg. 2010;182–193.

- 73. Awad A, Smirnov S, Weske M. Resolution of compliance violation in business process models: A planning-based approach. In: Proceedings OTM 2009: Confederated international conferences on the move to meaningful internet systems, CoopIS, DOA, IS, and ODBASE 2009, Vilamoura, Part I. 2009;6–23.
- 74. Awad A, Barnawi A, Elgammal A, Elshawi R, Almalaise A, Sakr S. Runtime detection of business process compliance violations: An approach based on anti patterns. In: Proceedings of the 30th annual ACM symposium on applied computing, SAC '15, Salamanca. 2015;1203–1210.
- 75. Bank for International Settlements. Principles for effective risk data aggregation and risk reporting; 2013. Available:http://www.bis.org/bcbs/publ/d39 9.pdf. Accessed 31 Jul 2017.
- 76. Becker J, Ahrendt C, Coners A, Weiß B, Winkelmann A. Business rule based extension of a semantic process modeling language for managing business process compliance in the financial sector. In: Fhnrich K-P, Franczyk B, (eds) INFORMATIK 2010. Service Science Neue Perspektiven fr die Informatik. Band 1, Bonn. Gesellschaft fr Informatik e.V. 2016;201–206.
- 77. Bernardi ML, Cimitile M, Di Francescomarino C, Maggi FM. Using discriminative rule mining to discover declarative process models with nonatomic activities. In: Proceedings 8th international symposium, RuleML 2014, Co-located with the 21st European conference on artificial intelligence rules on the web. From theory to applications, ECAI 2014, Prague. 2014;281–295.
- BSI Act. BSI Act of 14 August 2009 (Federal Law Gazette I p. 2821) last amended by Article 1 of the Act of 23 June 2017 (Federal Law Gazette I p. 1885); 2009.

Available:https://www.gesetze-iminternet.de/bsig\_2009/BJNR282110009.ht ml. Accessed 21 Jul 2017

79. Cabanillas C, Resinas M, Ruiz-Corts A. On the identification of data-related compliance problems in business processes. In: Conference: VI Jornadas Cientifico-Tecnicas en Servicios Web y SOA (JSWEB'10), Valencia, 01; 2010.

- Caron F, Vanthienen J, Baesens B. 80. Advances in rule-based process mining: Applications for enterprise risk In: management and auditing. KU Faculty of Economics Leuven: and Business Working Paper No. KBI 1305; 2013b.
- Cheikhrouhou S, Kallel S, Guermouche N, Jmaiel M. Enhancing formal specification and verification of temporal constraints in business processes, anchorage. In: 2014 IEEE International Conference on Services Computing. 2014;701–708.
- Chesani F, Mello P, Montali M, Riguzzi F, Sebastianis M, Storari S. Compliance checking of execution traces to business rules: An approach based on logic programming. In: Proceedings of the Sixth International Conference on Business Process Management, Perugia; 2008.
- Chesani F, Mello P, Montali M, Riguzzi F, Sebastianis M, Storari S. Checking compliance of execution traces to business rules. In: Business process management workshops: BPM 2008 international workshops. Milano, Revised Papers. 2009;134–145.
- 84. De Masellis R, Maggi FM, Montali M. Monitoring data-aware business constraints with finite state automata. In: Proceedings of the 2014 international conference on software and system process, Nanjing, ICSSP 2014. ACM. 2014;134–143.
- E-GovG. Bundesgesetz über Regelungen zur Erleichterung des elektronischen Verkehrs mit öffentlichen Stellen (E-Government-Gesetz - E-GovG), Fassung vom; 2017. Available:https://www.ris.bka.gv.at/Bundes recht/. Accessed 13 Dec 2017.
- 86. El Gammal AFSA. Towards a comprehensive framework for business process compliance. PhD thesis, Tilburg University, School of Economics and Management; 2012.
- Fdhila W, Gall M, Rinderle-Ma S, Mangler 87. J, Indiono Classification C. and formalization of instance-spanning constraints in process-driven applications. In: Proceedings business process management: 14th international conference, BPM 2016. Springer, Cham; 2016.
- 88. ELGA-VO. Verordnung der Bundesministerin für Gesundheit zur Implementierung und Weiterentwicklung

von ELGA (ELGA-Verordnung 2015 ELGA-VO 2015), Fassung vom; 2015. Available:https://www.ris.bka.gv.at/Bundes recht/. Accessed 13 Dec 2017

- Fellmann M, Zasada A. State-of-the-art of business process compliance approaches. In: Proceedings of the European conference on information systems (ECIS) 2014, Tel Aviv, AISeL; 2014.
- Giblin C, Müller S, Pfitzmann B. From regulatory policies to event monitoring rules: Towards model-driven compliance automation. In: IBM Research Zurich, Report RZ. 2006;3662.
- 91. Gomez-Lopez MT, Gasca RM, Rinderle-Ma S. Explaining the incorrect temporal events during business process monitoring by means of compliance rules and modelbased diagnosis. In: 2013 17th IEEE international enterprise distributed object computing conference workshops, Vancouver. 2013;163–172.
- 92. Gong P, Knuplesch D, Reichert M. Rulebased monitoring framework for business process compliance. In: Technical Report UIB-2016-3, Ulm University; 2016.
- 93. Ray SC, Masuka N. Facilitators and barriers to effective primary health care in Zimbabwe. African Journal of Primary Health Care and Family Medicine; 2017.
- 94. Siedman G, Atun R. Does task shifting yield cost savings and improve efficiency for health systems? A systematic review of evidence from low-income and middle-income countries. Human Resources for Health. 2017;15.
- 95. Singla DR, Raviola G, Patel V. Scaling up psychological treatments for common mental disorders: A call to action. World Psychiatry. 2018;17.
- 96. Thornicraft G, et al. WPA guidance on steps, obstacles and mistakes to avoid in the implementation of community mental health care. World Psychiatry. 2010;9.
- 97. EU (a). A legal framework for AI systems. Feasibility study of a legal framework for the development, design and application of artificial intelligence, based on Council of Europe's standards on human rights, democracy and the rule of law. Council of Europe Study DGI. 2021;04. Available:https://edoc.coe.int/en/artificialintelligence/9648-a-legal-framework-for-aisystems.html
- 98. EU (b) REGULATION (EU) 2016/679 of the European parliament and of the council of 27 April 2016 on the protection of

natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation); 2016.

Available:https://eur-lex.europa.eu/legal-

content/EN/TXT/PDF/?uri=CELEX:32016R 0679&from=EN

99. EU (c) Commission proposal for a regulation of the European parliament and of the council laying down harmonised rules on artificial intelligence (Artificial Intelligence Act) and Amending Certain Union Legislative Acts, COM (2021) 206 final (April 21, 2021); 2021. Available:https://eur-

lex.europa.eu/resource.html?uri=cellar:e06 49735-a372-11eb-9585-

01aa75ed71a1.0001.02/DOC\_1&format=P DF

100. EU (d) European ethical charter on the use of artificial intelligence in judicial systems and their Environment. European Commission for the Efficiency of Justice (CEPEJ), France; 2018. Available:https://rm.coe.int/ethical-charter-

Available:https://rm.coe.int/ethical-charteren-for-publication-4-december-2018/16808f699c.

- European Commission. A definition of AI: Main capabilities and scientific discipline. The high-level expert group on artificial intelligence; 2019. Available:https://42.cx/wpcontent/uploads/2020/04/AI-Definition-
- EU.pdf 102. Future of Life Institute. Research priorities for robust and beneficial artificial intelligence: An open letter; 2015. Available:https://futureoflife.org/ai-openletter.
- 103. Harari YN. Why technology favors Tyranny. The Atlantic, October 2018 Issue; 2018. Available:https://www.theatlantic.com/mag azine/archive/2018/10/yuval-noah-hararitechnology-tyranny/568330
- 104. Liu S. Artificial intelligence software market revenue worldwide 2018–2025, Dec. 8; 2021. Available:https://www.statista.com/statistic s/607716/worldwide-artificial-intelligencemarket-revenues
- 105. Qureshi Z. Technology, growth and inequality. Changing dynamics in the digital era. Global economy and development (at Brookings), Working Paper 152. 2021;24.

- 106. Brynjolfsson E, Rock D, Syverson C. Artificial intelligence and the modern productivity paradox: A clash of expectations and statistics, working paper 24001. Cambridge: National Bureau of Economic Research; 2017.
- 107. Dempsey JX. Artificial intelligence. An introduction to the legal, policy and ethical issues. Berkeley: Technology; 2020.
- 108. Jessica F, et al. Principled artificial intelligence: Mapping consensus in ethical and rights-based approaches to principles for AI. Society; 2020.
- 109. Jonsson O, Tena CL. IE University's European tech insights. Madrid: IE Center for the Governance of Change; 2019.
- 110. Bansal A, Kaur S. Extreme gradient boosting based tuning for classification in intrusion detection systems. In Singh M, Gupta PK, Tyagi V, Flusser J, Ören T. (Eds.) Advances in computing and data sciences, communications in computer and Information Science. 2018;905:372–380. Available:https://doi.org/10.1007/978-981-13-1810-8\_37. Singapore: Springer.
- 111. Adams A, Aili E, Aioanei D, Jonson R, Mickelsson L, Mikmekova D, Roberts F, Mikmekova D, Fernandez Valencia J, Wechsler R. Anonymate: A toolkit for anonymizing unstructured chat data. In Proceedings of the workshop on NLP and Pseudonymisation. Finland: Linköping Electronic Press, Turku. 2019;1–7.
- 112. Brandsen A, Verberne S, Wansleeben M, Lambers K. Creating a dataset for named entity recognition in the archaeology domain. In Proceedings of the 12th Language Resources and Evaluation Conference, LREC. European Language Resources Association (ELRA). 2020;4573–4577.
- 113. Chen T, Guestrin C. Xgboost: A scalable tree boosting system. In Krishnapuram B, Shah M, Smola AJ, Aggarwal CC, Shen D, Rastogi R. (Eds.) Proceedings of the 22nd ACM SIGKDD international conference on knowledge discovery and data mining. Association for Computing Machinery (ACM). 2016;785–794. Available:https://doi.org/10.1145/2939672. 2939785.
- 114. Conneau A, Khandelwal K, Goyal N, Chaudhary V, Wenzek G, Guzmán F, Grave E, Ott M, Zettlemoyer L, Stoyanov V. Unsupervised cross-lingual representation learning at scale. In Jurafsky D, Chai J, Schluter N, Tetreault

JR. (Eds.) Proceedings of the 58th annual meeting of the association for computational linguistics, ACL. Association for Computational Linguistics. 2020;8440–8451.

Available:https://doi.org/10.18653/v1/2020. acl-main.747

- 115. Contissa G, Docter K, Lagioia F, Lippi M, Micklitz HW, Palka P, Sartor G, Torroni P. CLAUDETTE meets GDPR: Automating the evaluation of privacy policies using artificial intelligence. SSRN Electronic Journal. 2018;1–59.
- Csányi GM, Nagy D, Vági R, Vadász JP, Orosz T. Challenges and open problems of legal document anonymization. Symmetry. 2021;13(8).
- 117. Datta P. Digital transformation of the Italian public administration: A case study. Communications of the Association for Information Systems. 2020;252–272.

Available:https://doi.org/10.17705/1CAIS.0 4611

- 118. Davari M, Bertino E. Access control model extensions to support data privacy protection based on GDPR. In Baru C, Huan J, Khan L, Hu X, Ak R, Tian Y, Barga RS, Zaniolo C, Lee K, Ye YF. (Eds.) Proceedings of the 2019 IEEE International Conference on Big Data, Big Data. IEEE. 2019;4017–4024. Available:https://doi.org/10.1109/BigData4 7090.2019.9006455
- 119. De Felice I, Dell'Orletta F, Venturi G, Lenci A, Montemagni S. Italian in the trenches: linguistic annotation and analysis of texts of the great war. In Cabrio E, Mazzei A, Tamburini F. (Eds.) Proceedings of the 5th Italian conference on computational linguistics, CLiC-it 2018, CEUR Workshop Proceedings. 2018;2253: 1–5.

**Disclaimer/Publisher's Note:** The statements, opinions and data contained in all publications are solely those of the individual author(s) and contributor(s) and not of the publisher and/or the editor(s). This publisher and/or the editor(s) disclaim responsibility for any injury to people or property resulting from any ideas, methods, instructions or products referred to in the content.

© Copyright (2024): Author(s). The licensee is the journal publisher. This is an Open Access article distributed under the terms of the Creative Commons Attribution License (http://creativecommons.org/licenses/by/4.0), which permits unrestricted use, distribution, and reproduction in any medium, provided the original work is properly cited.

Peer-review history: The peer review history for this paper can be accessed here: https://www.sdiarticle5.com/review-history/117851